

LANCASTER COUNTY HOUSING REPORT

AUGUST 2026

“

Everytime you speak, I feel a weight being lifted off of me; thank you for being so patient and kind. – Lancaster County Neighbor

”

CONTACT VOLUME

Unavailable
CALLS TO 211 INDICATING
A HOUSING CONCERN

658
HOUSING RELATED
INTERACTIONS HANDLED

70
COORDINATED ENTRY
ASSESSMENTS COMPLETED

TOP NEEDS

**Some neighbors have multiple housing concerns. Captured are the total housing needs/referrals requested.*



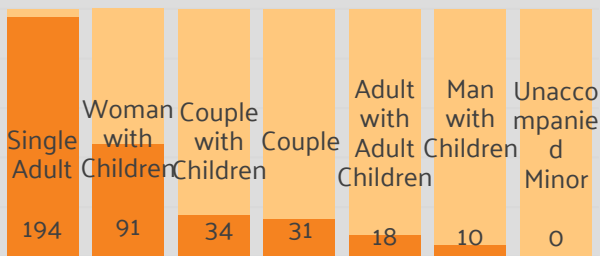
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies are out of funds or when a client is deemed ineligible. When a need is recorded as “unmet”, Resource Navigators explore other services that may be of assistance. *Please note some needs that are aligned are grouped together.

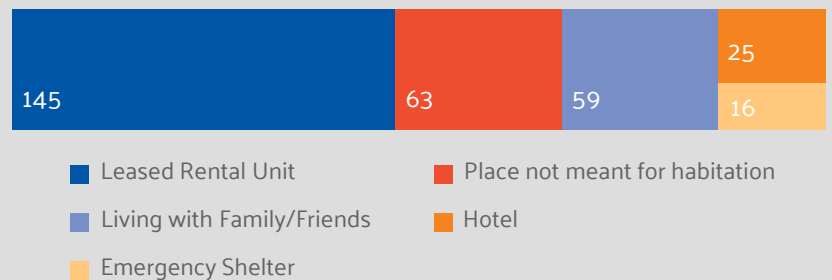
Homeless Motel Vouchers & Motel Bill Payment.....	33
Coordinated Entry & Emer. Shelter Clearinghouses.....	23
Community Shelters & Transitional Housing.....	18
Rent Payment Assistance.....	18
Property Tax Payment Assistance.....	2

DEMOGRAPHICS

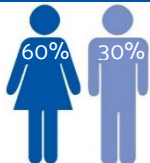
HOUSEHOLD COMPOSITION



CURRENT HOUSING LOCATION (TOP 5)



GENDER



Undisclosed,
Transgender
10%

AGE

Teens.....	8	50's.....	75
20's.....	110	60's.....	59
30's.....	123	70's+.....	19
40's.....	190	Undisclosed.....	53

ZIP CODES (TOP 12)

17603.....	189	17522.....	32	17557.....	10
17602.....	176	17545.....	14	17552.....	10
17601.....	47	17554.....	14	17517.....	9
17512.....	47	17022.....	13	17543.....	9

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TOP AGENCY REFERRALS

1. Pennsylvania Department of Human Services.....	224
2. Salvation Army - Lancaster	160
3. HDC MidAtlantic.....	157
4. Pennsylvania 211 East (Coordinated Entry).....	142
5. Community Basics, INC.....	141
6. Pennsylvania Housing Finance Agency.....	136
7. Good Samaritan Services	89
8. YMCA of the Roses.....	73
9. Factory Ministries	61
10. GN Management, LLC.....	59
11. Water Street Mission	56
12. Lancaster County Food Hub.....	31
13. Waterford at Sterling Place.....	24
14. Lancaster County Housing and Redevelopment Authorities	23
15. Willows at Manor Heights.....	20

HOUSING AND MORE

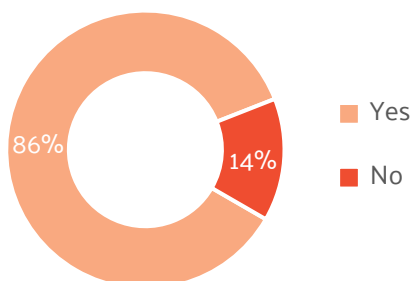
In addition to housing related referrals, neighbors additionally received **1,136** referrals to the following:



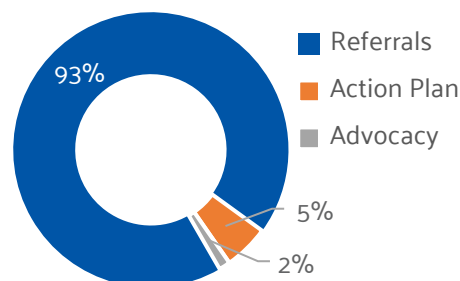
SHELTER DIVERSION

Attempts at diverting households from shelter are made with neighbors that are at risk of eviction and/or inquiring about shelter.

WAS THE DIVERSION ATTEMPT SUCCESSFUL?



WHAT METHOD WAS USED TO DIVERT?



AGENCY CONNECTIONS

Thank you to Factory Ministries and Lancaster County Children and Youth Agency for providing a tour of their facilities or meeting virtually with our staff to review their services.