UNITED WAY Lancaster County | 211 Get Connected. Get Help.™

LANCASTER COUNTY HOUSING REPORT

OCTOBER 2026

> **You are very knowledgeable, thank you...I don't think people thank you enough.**
> – Lancaster County Neighbor

CONTACT VOLUME

752
CALLS TO 211 INDICATING A HOUSING CONCERN

638
HOUSING RELATED INTERACTIONS HANDLED

63
COORDINATED ENTRY ASSESSMENTS COMPLETED

TOP NEEDS

**Some neighbors have multiple housing concerns. Captured are the total housing needs/referrals requested.*

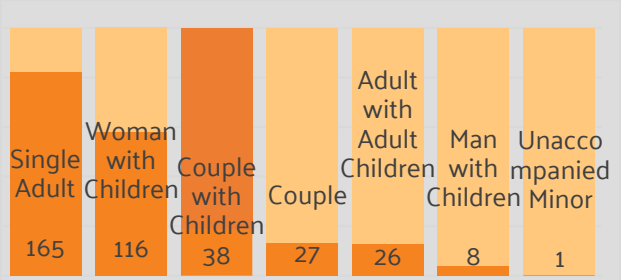
TOP UNMET NEEDS

There are times when a specialist is unable to refer for a specific need. This may occur when the agencies are out of funds or when a client is deemed ineligible. When a need is recorded as "unmet", Resource Navigators explore other services that may be of assistance. *Please note some needs that are aligned are grouped together.

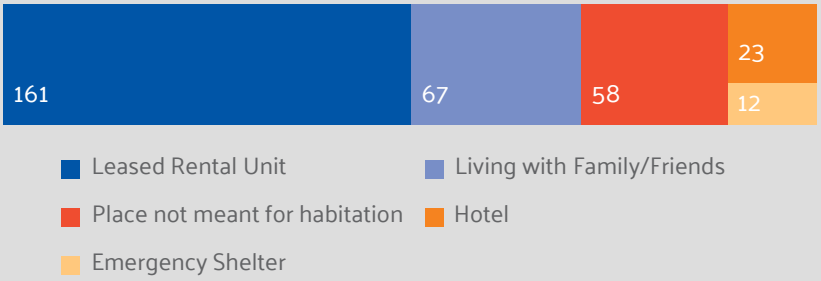
Homeless Motel Vouchers & Motel Bill Payment	25
Rent Payment Assistance	23
Coordinated Entry & Emer. Shelter Clearinghouses	21
Community Shelters & Transitional Housing	17
Housing Search Assistance	2

DEMOGRAPHICS

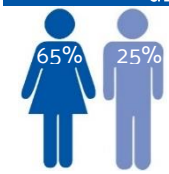
HOUSEHOLD COMPOSITION



CURRENT HOUSING LOCATION (TOP 5)



GENDER



Undisclosed, Transgender, Non-Binary 10%

AGE

Teens	15	50's	59
20's	126	60's	44
30's	122	70's+	13
40's	101	Undisclosed	42

ZIP CODES (TOP 12)

17603	149	17522	19	17557	11
17602	128	17543	18	17554	10
17601	49	17545	16	17552	8
17512	24	17022	16	17547	6

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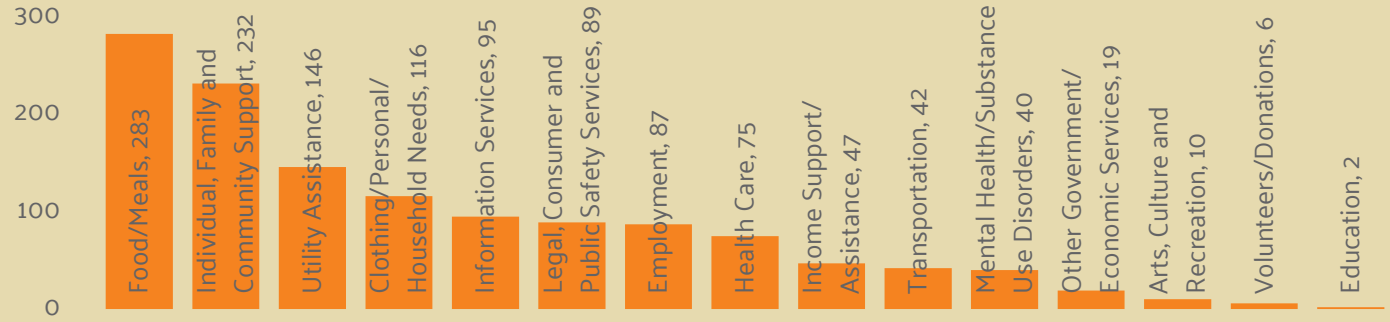
TOP AGENCY REFERRALS

1. Pennsylvania Department of Human Services 233
2. Salvation Army - Lancaster 198
3. Pennsylvania 211 East (Coordinated Entry) 125
4. Pennsylvania Housing Finance Agency 121
5. Good Samaritan Services 93
6. HDC MidAtlantic 81
7. Water Street Mission 69
8. YMCA of the Roses 66
9. Community Basics, INC 66
10. Lancaster Hub 30
11. Lancaster County Housing and Redevelopment Authorities 19
12. Manheim Community Life Group 18
13. Community Action Partnership of Lancaster County 16
14. Columbia Dream Center 16
15. Lancaster City Housing Authority 16

HOUSING AND MORE

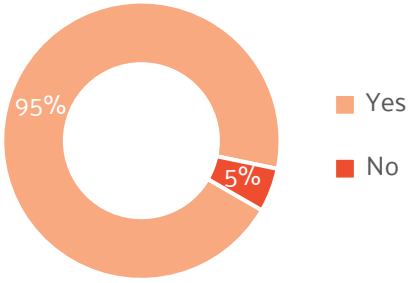
*In addition to housing related referrals, neighbors additionally received **1,289** referrals to the following:*



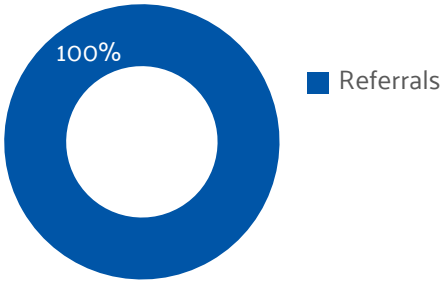
SHELTER DIVERSION

Attempts at diverting households from shelter are made with neighbors that are at risk of eviction and/or inquiring about shelter.

WAS THE DIVERSION ATTEMPT SUCCESSFUL?



WHAT METHOD WAS USED TO DIVERT?



AGENCY CONNECTIONS

No new connections to report this month.