

2026-2028

WHERE TO CALL WHEN YOU NEED HELP

DONDE LLAMAR CUANDO NECESITE AYUDA

FOR UP-TO-DATE INFORMATION CALL 211 OR VISIT OUR ONLINE DATABASE

24 hours a day/365 days a year

East.pa211.org

Text your zip code to 898211

Para información actualizada, llame 211 • 24 horas al día/365 días al año

EMERGENCY SERVICES (24 HOURS)
SERVICIOS DE EMERGENCIA (24 HORAS)

For POLICE, FIRE, AMBULANCE 911
policía, fuego, ambulancia

Behavorial Health and Developmental Services (BHDS),
Crisis Intervention 717.394.2631
intervención de crisis

Childline and Abuse Registry 800.932.0313
abuso de niños

Domestic Violence Services of Lancaster County 717.299.1249
abuso doméstico

National Suicide Prevention Lifeline Network ..... 988, Press 1
prevención del suicidio

National Human Trafficking Hotline 888.373.7888
línea contra la trata de personas

Office of Aging, Lancaster County 717.299.7979
Toll Free/Llame Gratis 800.801.3070
elderly abuse
abuso de personas de mayor edad

Safe Haven 866.921.7233
newborn protection
refugio seguro para recién nacidos

The Poison Control Center 800.222.1222
centro de veneno

Veterans Crisis Line ..... 988, Press 1
línea de crisis para veteranos

YWCA,
Sexual Assault Prevention & Counseling Center 717.392.7273
abuso sexual

COMMUNITY HELP LINE (24 HOURS)
LÍNEA DE AYUDA COMUNITARIA (24 HORAS)

Pennsylvania 211 East 211
free and confidential 3-digit phone number for community resources
línea de teléfono de 3-digitos gratis y confidencial para servicios comunitarios

MAKE SURE 211 WORKS IN YOUR WORKPLACE

United Way is working with all of the telephone service providers to ensure that 211 is accessible to anyone who could use help getting connected with resources. To reach 211 by calling from within a workplace, organization, or company, the phone system must be programmed to allow it. Please ask your telecommunications department to grant permission to this new dialing code. In the meantime, reach our knowledgeable staff by calling 855.567.5341.

HOW TO USE YOUR WHERE TO CALL GUIDE

Go to the Table of Contents to find a listing for either the problem that is concerning you or the type of service you need. Then, turn to the page number listed to find an agency that can help. For more information about the programs, call Pennsylvania 211 East by dialing 211, 24 hours a day/7 days a week/365 days a year.

- **This guide lists only agencies that you can contact directly.**
- **Most agencies are open Monday through Friday from 8:30 a.m. to 5:00 p.m. However, some agencies will arrange evening hours if you call during the day.**
- **Call an agency directly if you need information or to make an appointment.**

The listing of an agency, program, or service in the directory does not imply endorsement by United Way, Pennsylvania 211 East, or any organization associated with this guide. The Pennsylvania 211 East/United Way of Lancaster County staff compiled this information. While we took great care to list accurate information, we do not accept responsibility for services provided by the agencies and programs listed.

COMO USAR SU GUÍA DE DONDE LLAMAR

Encuentre el problema que tienes o el servicio que necesites en el índice siguiente. Después encuentre el número de la página de todas las agencias que puede ayudar. Para información más completa sobre cualquier programa mencionado, llame a Pennsylvania 211 East al marcar 211 en su telefono, 24 horas al día/7 días de la semana/365 días al año.

- **La guía incluye solamente esas agencias que usted pueda llamar directamente.**
- **La mayoría de las agencias estan abierto de lunes a viernes a partir de las 8:30 a.m. a 5:00 p.m. Sin embargo, algunas agencias arreglarán horas de la tarde si usted llama durante el día.**
- **Llame a la agencia para información adicional o para una cita.**

El listado de una agencia, programas o servicios en el directorio no implica endoso alguno por parte de United Way, Pennsylvania 211 East, o cualquier otra organización asociada a esta guía. El personal de Pennsylvania 211 East/United Way of Lancaster County ha recopilado esta información con mucha atención y cuidado para dar la información correcta. Pero no asume la responsabilidad por los servicios prestados por las agencias y programas en esta guía.

Pennsylvania 211 East at United Way of Lancaster County 2121 Oregon Pike, Lancaster PA 17601 **In-Person Assistance with a 211 Navigator is available, please visit east.pa211.org for current locations and hours.**	**Phone** Call 211 or 855.567.5341 • • • • • • • • **Teléfono** Llame 211 o 855.567.5341	**Email** 211@UWLanc.org • • • • • • • • **Correo Electronico** 211@UWLanc.org	**Text** Your zip code to 898211 • • • • • • • • **Chat en Español:** PA211.org	**Website & Chat** east.pa211.org • • • • • • • • **Página Web** east.pa211.org	**Social Media** @pa211east • • • • • • • • **Redes Sociales** @pa211east

TABLE OF CONTENTS

Abuse/Assault Services....6
Adoption/Foster Care Services....6
Aging Services....6
Alcohol & Drug Abuse Services....6
- Detoxification/Inpatient/Residential....6
- Outpatient....6
- Recovery Support....6
- Specialized Information/Advocacy....6

Animal Services....6
Business Information & Counseling Services....6
Children/Youth Services....7
- At Risk Programs....7
- Growth & Enrichment....7
- Protective Services....7
- Runaways....7

Clothing Resources....7
Consumer Services....7
Counseling Services....7
Day Care Resources....8
- Adult....8
- Child....8

Dental Services....8
Disability Services....8
- Employment Services for People with Disabilities....8
- Recreational Programs for People with Disabilities....8

Disaster Services....8
Discrimination....9
Domestic Violence....9
Drug Abuse....9
Education Services....9
- Adult Basic Education....9
- Adult Education....9
- Preschool Education....9
- Special Preschool Programs....9
- Scholarships/Loans....9
- Tutoring....9

Employment Services....9
- Job & Career Counseling....9
- Job Problems....9
- Job Training/Placement....9
- Unemployment Compensation....9
- Workers' Compensation....9

Environmental Services....9
Family Planning/Birth Control Information & Services....10
Financial Assistance....10
- General/Continuing....10
- Health & Medical....10
- Special Kinds of Financial Help....10

Financial Stability....10
Food Resources....10
- Congregate Meals....10
- Financial Assistance....10
- Food Pantries....10
- Soup Kitchens....11
- Home Delivered....11
- Nutrition Education....11
- School Pantry Programs....11

Foster Care....11
Fuel Assistance....11
Government Offices/Public Officials....11
Health Education/Information....11
Health/Medical Centers....11
HIV/AIDS Services....12
Home Health Care....12
Hospice Services....12
Hospitals....12
Housing & Homelessness Services....12
- Coordinated Entry System....12
- Emergency Shelters....12
- Workforce/Affordable Housing....12
- Specialty Housing....12
- Home Repair/Improvement/Weatherization....13
- First-Time Homebuyers....13

Intellectual and Developmental Disabilities Services....13
Lead Poisoning....13
Legal Services/Advocacy....13
LGBTQ+ Services....13
Libraries....13
Mental Health Services....13
Parenting Programs....14
Personal/Family Problems....14
Pregnancy Services (Including Counseling & Testing)....14
Probation, Parole, & Re-Entry Programs....14
Recreation/Social Development....14
- For All Ages....14
- For Senior Citizens....14

Recycling....14
Refugee/Immigration Services....14
Respite Care....14
Self-Help/Support Groups....14
Senior Citizens....15
Sexually Transmitted Infections (VD)....15
Shelters....15
Substance Abuse....15
Taxes....15
Teenagers....15
Tenant/Landlord....15
Transportation Services....15
Tutoring Services....15
Unfair Treatment....15
Utility Assistance....15
Veterans/Military Services....16
Victim Services....16
Volunteer Referral Services....16
Youth Programs....16

ÍNDICE DE MATERIAS

Abuso Y Asalto, Servicios De....6
Adolescentes....15
Adopción/Cuidado Adoptivo, Servicios De....6
Alcohol Y Drogas, Servicios De Abuso De....6
- Desintoxicación/Abstinencia Bajo Cuidados Médicos/ Residencial....6
- Tratamiento De Consulta Externa....6
- Recuperación....6
- Información Especializada/Apoyo....6

Ambientales, Servicios....9
Ancianos....15
Animales, Servicios De....6
Asilo....15
Bibliotecas....13
Comida, Recursos De....10
- Comidas Para Personas Mayores....10
- Asistencia Financiera....10
- Bancos De Alimentos....10
- Comedores....11
- Entregado Al Hogar....11
- Educación Nutricional....11
- Programas Escolares Despensa....11

Consejo, Servicios De....7
Consumidor, Servicios Al....7
Cuidado A Corto Plazo....14
Cuidado Adoptivo, Servicios De....11
Cuidado Diario, Recursos Para....8
- Adulto....8
- Niño....8

Cuidado Médico Casero....12
Dentales, Servicios....8
Desastre, Servicios De....8
Deshabilidad, Servicios De....8
- Servicios De Empleo Para Los Incapacitados....8
- Programas Recreacionales Para Los Incapacitados....8

Discriminación....9
Drogas, Abuso De....9
Educación, Servicios De....9
- Educación Básico Del Adulto....9
- Educación Para Adultos....9
- Educación Preescolar....9
- Programas Preescolares Especiales....9
- Becas Y Préstamos....9
- Tutores....9

Embarazo (Incluye Consejo Y Pruebas), Servicios De....14
Empleo, Servicios De....9
- Asesoramiento Sobre Trabajo Y Carrera....9
- Problemas Del Trabajo....9
- Entrenamiento Y Colocación Del Trabajo....9
- Compensación De Desempleo....9
- Compensación De Trabajadores....9

Energía, Asistencia De....11
Enfermedades De Transmisión Sexual, Asistencia De....15
Envejecientes, Servicios A....6
Estabilidad Financiera....10
Financiera, Asistencia....10
- General/Continuación....10
- Salud Y Médico....10
- Ayuda Financiera De Tipo Especial....10

Gobierno/Funcionarios Públicos, Oficinas Del....11
Grupos De Apoyo/Apoyo Propio....14
Hospicio, Servicios De....12
Hospitales....12
Impuestos....15
Incapacidad Intelectual Y Del Desarrollo, Servicios De....13
Inquilino/Propietario....15
Jóvenes, Programas Para....16
Legales Y De Apoyo, Servicios....13
LGBTQ+ Servicios....13
Médicos Y De Salud, Centros....11
Negocios, Servicios De Consejos E Información De....6
Niños Y Jóvenes, Servicios Para....7
- Programas Para Jóvenes En Riesgo....7
- Desarrollo Y Enriquecimiento....7
- Servicios Protectores....7
- Niños Escapados....7

Padres, Programas Para Los....14
Planificación Familiar Y Anticonceptivo, Servicios E Información Para La....10
Plomo, Envenenamiento Con....13
Probatoria, Libertad Bajo Palabra, Y Reingreso A La Comunidad....14
Problemas Personales O De Familia....14
Reciclaje....14
Recreación/Desarrollo Social....14
- Para Todas Las Edades....14
- Para Personas De Mayor Edad....14

Refugiados/Inmigrantes, Servicios A....14
Ropa, Recursos De....7
Salud, Educación/Información De....11
Salud Mental, Servicios De....13
Servicios Públicos, Asistencia De....15
Sustancias, Abuso De....15
Transportación, Servicios De....15
Tratamiento Injusto....15
Tutoría Escolar, Servicios De....15
Veteranos/Militares, Servicios A....16
Víctimas, Servicios De....16
VIH/SIDA, Servicios....12
Violencia Doméstica....9
Vivienda Y Falta De Vivienda, Servicios De....12
- Sistema de Entrada Coordinada....12
- Vivienda De Emergencia....12
- Vivienda Para La Fuerza Laboral/Vivienda Bajo Costo....12
- Viviendas Especializadas....12
- Mejoras Al Hogar/Reparación/Climatización....13
- Primeros Compradores de Vivienda....13

Voluntarios, Referencias De....16

ABUSE/ASSAULT SERVICES
ABUSO Y ASALTO, SERVICIOS DE

ChildLine and Abuse Registry 800.932.0313
Children & Youth Agency 717.299.7925
Domestic Violence Services
of Lancaster County 717.299.1249
MidPenn Legal Service 800.326.9177
Office of Aging, Lancaster County 717.299.7979
YWCA Sexual Assault Prevention & Counseling
Center (24 Hours/Horas) 717.392.7273

ADOPTION/FOSTER CARE SERVICES
ADOPCIÓN/CUIDADO ADOPTIVO, SERVICIOS DE

Adoptions From The Heart 717.399.7766
Bethanna 717.299.1926
Bethany Christian Services 717.399.3213
Catholic Charities 717.564.7115
Children & Youth Agency 717.299.7925
COBYS, Adoption Services 717.656.6580
Diakon 877.342.5667
Pressley Ridge 717.397.5241

AGING SERVICES
ENVEJECIENTES, SERVICIOS A

AARP 888.687.2277
Albright LIFE 717.381.4320
Alzheimer's Disease Education &
Referral Center 800.438.4380
Medicare Information Hotline 800.633.4227
Office of Aging, Lancaster County 717.299.7979
PA Link to Aging and Disability Resources 800.753.8827
Pharmaceutical Assistance Contract for Elderly
(PACE) 800.225.7223
The Lodge Life Services, Senior Services 717.509.3296
Volunteer Income Tax Assistance (VITA) 211
free tax preparation
preparación de impuestos gratis

ALCOHOL & DRUG ABUSE SERVICES
ALCOHOL Y DROGAS, SERVICIOS DE ABUSO DE

DETOXIFICATION/INPATIENT/RESIDENTIAL
DESINTOXICACIÓN/ABSTINENCIA BAJO CUIDADOS MÉDICOS/RESIDENCIAL

GateHouse, The 717.393.3215
Lancaster Hogar Crea, Inc. 717.397.8633
Manos House 717.285.0420
residential rehab for adolescent males
rehabilitación para varones adolescentes
Pennsylvania Adult & Teen Challenge 844.888.8085
Vantage 833.976.4357
women & women with children
mujeres & mujeres con niños

OUTPATIENT
TRATAMIENTO DE CONSULTA EXTERNA

Addiction Recovery Systems 800.277.9695
Bethany Christian Services ReNew 717.399.3213
recovering mothers with newborns
madres en recuperación con recién nacidos
Blueprints for Addiction Recovery 717.208.6417
Community Care and Addiction
Recovery Services 717.296.8181
GateHouse Behavioral Health Services 717.393.3215
Naaman Network 844.888.8085
Pennsylvania Counseling Services 717.397.8081
Ponessa Behavioral Health 877.228.9177

RECOVERY SUPPORT
RECUPERACIÓN

Al-Anon/Alateen 888.425.2666
Alcoholics Anonymous of Lancaster County 717.394.3238
Nar-Anon 800.477.6291
Narcotics Anonymous 717.393.4546
Worship Center Support Groups, The 717.656.4271

SPECIALIZED INFORMATION/ADVOCACY
INFORMACIÓN ESPECIALIZADA/APOYO

Compass Mark, Inc. 717.299.2831
information and referral
información y referido
Drug & Alcohol Commission,
Lancaster County 717.299.8023
Lancaster County Drug Task Force 800.422.1380
Mothers Against Drunk Driving (MADD) 877.623.3435
PA Get Help Now Helpline 24/7 ..... 800.662.4957
PA Liquor Control Board 800.932.0602
SADD (Students Against
Destructive Decisions) National 508.481.3568

ANIMAL SERVICES
ANIMALES, SERVICIOS DE

Bureau of Dog Law Enforcement 717.787.3062
Bureau of Police (City Only/Ciudad Solamente) 717.664.1180
Game Commission, Pennsylvania 833.742.4868
Helping Hands for Animals of
Lancaster County, Inc. 717.687.7297
Humane Pennsylvania Lancaster Campus
(24 Hours/Horas) 717.393.6551
Lancaster County SPCA 717.917.6979
Organization for Responsible Care
of Animals (24 Hours/Horas) 717.397.8922
Pet Pantry of Lancaster County 717.983.8878
Treasurer, Lancaster County 717.299.8222
dog, hunting & fishing licenses
licencias para perros, cacería y pescadores

BUSINESS INFORMATION & COUNSELING SERVICES
NEGOCIOS, SERVICIOS DE CONSEJOS E INFORMACIÓN DE

ASSETS 717.393.6089
BASE, Inc. 717.392.5467
Better Business Bureau 717.364.3250
Business and Reference Center
at Lancaster Public Library 717.394.2651
City of Lancaster, Department of Community
Planning and Economic Development 717.291.4759
Finanta 717.393.2351
Lancaster Chamber 717.397.3531
Lancaster City Alliance 717.394.0783
SCORE 800.634.0245
Small Business Administration, U.S. 800.827.5722

For other Chamber of Commerce numbers, call
Pennsylvania 211 East 211

Para otros números del Chamber of Commerce,
llame a Pennsylvania 211 East 211

CHILDREN/YOUTH SERVICES
NIÑOS Y JÓVENES, SERVICIOS PARA

AT RISK PROGRAMS
PROGRAMAS PARA JÓVENES EN RIESGO

Bethany Christian Services,
Safe Families for Children 717.238.3549
temporary care
cuidado temporero
Catholic Charities 717.295.9630
Compass Mark, Inc. 717.299.2831
Diakon 877.342.5667
Youth Advocate Program 717.519.8723
Youth Aid Panel 717.299.8100
Youth Intervention Center 717.299.7821
delinquency prevention programs
programas de prevención de la delincuencia

GROWTH & ENRICHMENT
DESARROLLO Y ENRIQUECIMIENTO

4H Clubs (Penn State Extension Services) 717.394.6851
Behavioral Health and Developmental Services (BH/DS),
Early Intervention 717.399.7323
Bench Mark Program 717.502.3624
Boy Scouts of America 717.394.4063
Boys & Girls Club of Lancaster 717.295.3474
Bright Side Opportunities Center 717.509.1342
Cornerstone Youth Center 717.367.0000
CrossNet Ministries 717.355.2454
Factory Youth Center 717.687.9594
Girl Scouts in the Heart of PA 215.564.2030
Junior Achievement of
Central Pennsylvania Inc 717.843.8028
LaAcademia Lancaster Partnership
Charter School 717.295.7763
Lighthouse Youth Center 610.467.6000
LUMINA 717.394.8412
RAISE28 ..... 717.653.9511
School District of Lancaster,
Families in Transition 717.396.6829
Schreiber Pediatric Rehab Center of
Lancaster County 717.393.0425
Teen Central 717.664.2990
Teen Haven 717.392.1995
The Common Wheel 717.461.3386
The Mix 717.393.1523
YMCA, Adamstown 717.484.4996
YMCA of the Roses
City Center 717.393.9622
Lampeter-Strasburg 717.464.4000
YWCA 717.393.1735

For additional resources call Pennsylvania 211 East 211
Para recursos adicionales llame a Pennsylvania 211 East 211

PROTECTIVE SERVICES
SERVICIOS PROTECTORES

Children & Youth Agency 717.299.7925

RUNAWAYS
NIÑOS ESCAPADOS

Child Find Inc. 800.426.5678
Boys Town National Hotline 800.448.3000
National Runaway Safeline 800.786.2929
Valley Youth House 610.691.1200
street outreach for runaway youth ages 24 and younger
alcance callejero para jóvenes de 24 años o menos que han huido de su casa

CLOTHING RESOURCES
ROPA, RECURSOS DE

Columbia Free Clothing Bank 717.449.0492
Community Closet 717.315.7701
CrossNet Ministries 717.355.2454
CVCCS Clothing Bank 717.208.3711
Ebenezer Baptist Church 717.392.4292
Lancaster Hub 717.291.2261
Lititz UMC, Open Door Clothing Bank 717.626.2710
LS Together 717.799.5053
Loft Community Partnership 717.723.8180
New Hope Community Closet 717.786.2034
River's Place 717.569.9211
Zion Evangelical Lutheran Church
East Petersburg 717.569.1359

Most clothing banks have residency requirements, please call ahead to verify eligibility.

La mayoría de los bancos de ropa tienen requisitos de residencia, por favor de llamar antemano para verificar elegibilidad.

For referrals to local thrift shops, call
Pennsylvania 211 East 211

Para referencia de las tiendas locales de segunda mano,
llame a Pennsylvania 211 East 211

CONSUMER SERVICES
CONSUMIDOR, SERVICIOS AL

Better Business Bureau 717.364.3250
Bureau of Professional & Occupational Affairs 833.367.2762
Consumer Advocate, PA 800.684.6560
Consumer Product Safety Commission 800.638.2772
Credit Bureau of Lancaster County, Inc. 717.397.8144
Department of Health, PA 877.724.3258
Insurance Department, PA 877.881.6388
PA Office of Attorney General,
Consumer Advisories 800.441.2555
Public Utility Commission 800.692.7380

For toll-free information numbers & other resources that handle specific consumer problems, call Pennsylvania 211 East 211

Para los números de información y otros recursos que manejan problemas específicos del consumidor libres de cargo, llame a Pennsylvania 211 East 211

COUNSELING SERVICES
CONSEJO, SERVICIOS DE

Catholic Charities, Counseling Services 717.299.3659
COBYS Family Services 717.661.3548
Toll-Free/Llame Gratis 800.452.6517

CONTACT Helpline 800.932.4616
talkline/warmline
línea de apoyo/línea de escucha
CrossRoads Ministries 717.824.3068
District Attorney's Office,
Victim/Witness Services 717.299.8048
Diversity Works Counseling 717.723.8644
Hope Within Ministries, Inc 717.367.9797
Jewel David Ministries 717.701.7513
New Hope Counseling Center 717.786.2802
Pennsylvania Counseling Services 855.272.1653
Samaritan Center 717.560.9969
Sun Point Foundation 717.297.0515
Upward Call Counseling Services 717.656.4834
WellSpan Philhaven 800.932.0359
YWCA Sexual Assault Prevention & Counseling
Center (24 Hours/Horas) 717.392.7273

DAY CARE RESOURCES
CUIDADO DIARIO, RECURSOS PARA

ADULT
ADULTO

Albright LIFE 717.381.4320
Community Services Group (CSG),
CONCEPTS 717.285.7121
persons with a developmental disability
personas con una incapacidad intelectual
DayBreak at Garden Spot Village 717.355.6226
Ephrata Area Rehab Services 717.733.0710
Excentia Human Services 717.519.6740
Landis Homes Adult Day Services 717.964.4252
Office of Aging, Lancaster County 717.299.7979

CHILD
NIÑO

Early Learning Resource Center (ELRC) 717.393.4004
child care subsidies & information
subsidio para cuidado de niños & información
Pennsylvania 211 East 211
preschool & summer camp listings
lista de programas preescolares y campamentos de verano
Wonder Kids Medical Daycare 717.617.2021

Search for a child care referral at https://www.compass.dhs.pa.gov/providersearch/#/childcareprovidersearch

Búsqueda por un referido para cuidado de niños a https://www.compass.dhs.pa.gov/providersearch/#/childcareprovidersearch

DENTAL SERVICES
DENTALES, SERVICIOS

Family First Health 717.356.2233
Hope within Ministries 717.367.9797
Lancaster Cleft Palate Clinic 717.394.3793
Union Community Care 717.299.6371

DISABILITY SERVICES
DESHABILIDAD, SERVICIOS DE

Behavioral Health and Developmental Services (BH/DS),
Intellectual Disabilities Case Management 717.399.7355
manejo de caso para personas con una incapacidad intelectual
Bureau of Blindness & Visual Services 866.375.8264
Excentia Human Services 717.519.6740
Greystone Manor Therapeutic Riding, Inc 717.615.9222
Joni & Friends 717.522.1467
KPETS 888.685.7387
Lancaster Cleft Palate Clinic 717.394.3793
Lancaster-Lebanon IU 13 (Voice/Voz & TTY) 717.606.1600
special services for preschool to age 21
servicios especiales para niños preescolares y personas incapacitadas hasta los 21 años
Office of Vocational Rehabilitation, PA
(Voice/Voz & TTY) 800.762.6306
PA Link to Aging and Disability Resources 800.753.8827
Pennsylvania Client Assistance Program 888.745.2357
Red Rose Transit Authority,
Shared Ride (Access) 717.291.1243
Roads to Freedom Center for Independent Living 800.984.7492
Schreiber Center for Pediatric Development 717.393.0425
Special Kids Network Recreation &
Leisure Line 800.986.4550
UDS Foundation 888.837.4235
VisionCorps 717.291.5951
WellSpan Center for Autism &
Developmental Disabilities 717.735.1920

School districts offer special programs for their own students. Call schools directly or for appropriate numbers, or call
Pennsylvania 211 East 211

Los distritos de la escuela ofrecen programas especiales para us propios estudiantes. Llame las escuelas directamente o para los números de teléfono apropiados, llame a
Pennsylvania 211 East 211

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES
SERVICIOS DE EMPLEO PARA LOS INCAPACITADOS

AHEDD 866.902.4333
Bureau of Blindness & Visual Services 866.375.8264
Community Services Group (CSG),
Adult Day Program 717.285.7121
Tempo Clubhouse 717.392.2300
Ephrata Area Rehab Services,
Employment Program 717.733.0710
Excentia Human Services 717.519.6740
Goodwill Keystone Area 717.394.0647
Lighthouse Vocational Services 717.354.0355
Occupational Development Center 717.397.4269
Office of Vocational Rehabilitation, PA 800.762.6306
UDS, Employment Services 888.837.4235

RECREATIONAL PROGRAMS FOR PEOPLE WITH DISABILITIES
PROGRAMAS RECREACIONALES PARA LOS INCAPACITADOS

Aaron's Acres 717.917.6101
Arch Street Center 717.392.8536
Excentia Human Services 717.519.6740
Schreiber Pediatric Rehab Center 717.393.0425
Special Olympics 717.940.8335

DISASTER SERVICES
DESASTRE, SERVICIOS DE

American Red Cross
Health and Safety Services 800.733.2767
Emergency Management Agency
Lancaster County 800.808.5236

Lutheran Disaster Response 267.464.7700
Mennonite Disaster Services 717.735.3536
Volunteers/Voluntarios 800.241.8111
Salvation Army 717.397.7565

For additional resources during times of disaster call
Pennsylvania 211 East 211

Para recursos adicionales durante tiempos de desastre llame
a Pennsylvania 211 East 211

DISCRIMINATION
DISCRIMINACIÓN

See UNFAIR TREATMENT
Busque TRATAMIENTO INJUSTO

DOMESTIC VIOLENCE
VIOLENCIA DOMÉSTICA

See ABUSE/ASSAULT SERVICES
Busque ABUSO Y ASALTO, SERVICIOS DE

DRUG ABUSE
DROGAS, ABUSO DE

See ALCOHOL & DRUG ABUSE SERVICES
Busque ALCOHOL Y DROGAS, SERVICIOS DE ABUSO DE

EDUCATION SERVICES
EDUCACIÓN, SERVICIOS DE

ADULT BASIC EDUCATION
EDUCACIÓN BÁSICO DEL ADULTO

Adult Education, Lancaster-Lebanon IU 13 ..... 717.606.1708
Literacy Council of Lancaster-Lebanon, The 717.295.5523
Spanish American Civic Association,
Tec Centro 717.509.6679

ADULT EDUCATION
EDUCACIÓN PARA ADULTOS

All colleges and most school districts provide Adult Education courses. Contact schools directly or call
Pennsylvania 211 East 211

Todas las universidades y la mayoría de los distritos escolares proveen cursos de enseñanza para adultos. Llame a las escuelas directamente, o llame a Pennsylvania 211 East 211

PRESCHOOL EDUCATION
EDUCACIÓN PREESCOLAR

Community Action Partnership, Thrive to Five 717.299.7301

Call Pennsylvania 211 East for information on Preschool Programs in Lancaster County 211

Llame a Pennsylvania 211 East para información sobre Programas Preescolares en el Condado de Lancaster 211

SPECIAL PRESCHOOL PROGRAMS
PROGRAMAS PREESCOLARES ESPECIALES

Excentia Human Services 717.519.6740
Lancaster-Lebanon IU 13
Early Intervention Program 888.745.0771
Schreiber Pediatric Rehab Center 717.393.0425

SCHOLARSHIPS/LOANS
BECAS Y PRESTAMOS

Lancaster Dollars for Higher Learning 717.397.7920
Pennsylvania Higher Education Assistance
Agency (PHEAA) 800.692.7392

TUTORING
TUTORES

Boys & Girls Club 717.295.3474
Children's Dyslexia Centers, Inc 717.481.5680
Cornerstone Youth Center 717.367.0000
CrossNet Ministries 717.355.2454
Factory Youth Center 717.687.9594
Janus School 717.653.0025
Literacy Council of Lancaster-Lebanon, The 717.295.5523
adults
adultos
Migrant Education Program 717.871.4848
RAISE28 ..... 717.653.9511
Teen Central 717.664.2990
Teen Haven 717.392.1995
The Mix 717.393.1523

EMPLOYMENT SERVICES
EMPLEO, SERVICIOS DE

JOB & CAREER COUNSELING
ASESORAMIENTO SOBRE TRABAJO Y CARRERA

Job Corps 800.733.5627
Pennsylvania CareerLink Lancaster County 717.509.5613
Spanish American Civic Association, Tec Centro 717.509.6679

JOB PROBLEMS
PROBLEMAS DEL TRABAJO

Bureau of Labor Law Compliance, PA 800.932.0665
Department of Labor & Industry, PA 717.787.5279
Occupational Safety/Health Administration
(OSHA) 800.321.6742
Wage and Hour Division,
U.S. Department of Labor 866.487.9243

JOB TRAINING/PLACEMENT
ENTRENAMIENTO Y COLOCACIÓN DEL TRABAJO

Goodwill Keystone Area 717.394.0647
Job Corps 800.733.5627
Pennsylvania CareerLink Lancaster County 717.509.5613
Spanish American Civic Association,
Tec Centro 717.509.6679

UNEMPLOYMENT COMPENSATION
COMPENSACIÓN DE DESEMPLEO

Unemployment Compensation Service Center 888.313.7284

WORKERS' COMPENSATION
COMPENSACIÓN DE TRABAJADORES

Bureau of Workers' Compensation, PA 800.482.2383

ENVIRONMENTAL SERVICES
AMBIENTALES, SERVICIOS

American Lung Association of Pennsylvania 800.586.4872

Department of Environmental Protection 717.705.4700
Lancaster Conservancy 717.392.7891
Lancaster County Conservation District 717.299.5361
Lancaster County Environmental Center 717.295.2055
Lancaster Farmland Trust 717.687.8484
Occupational Safety/Health Administration (OSHA) 800.321.6742
Penn State Cooperative Extension & Outreach 717.394.6851
Solid Waste & Recycling, City of Lancaster 717.291.4744
Solid Waste Management Authority 717.397.9968

FAMILY PLANNING/BIRTH CONTROL INFORMATION & SERVICES
PLANIFICACIÓN FAMILIAR Y ANTICONCEPTIVO, SERVICIOS E INFORMACIÓN PARA LA

Birth Care and Family Health Services 717.786.4010
Lancaster General Women's Health Center 717.544.0700
Planned Parenthood, Keystone 717.299.2891
Union Community Care 717.299.6371

FINANCIAL ASSISTANCE
FINANCIERA, ASISTENCIA

GENERAL/CONTINUING
GENERAL/CONTINUACIÓN

Assistance Office, Lancaster County,
Cash Assistance 717.299.7411
Customer Service Center 877.395.8930
Domestic Relations Section 717.299.8141
Social Security Administration
Lancaster Office 888.384.9919
National Office 800.772.1213

HEALTH & MEDICAL
SALUD Y MÉDICO

Assistance Office, Lancaster County, Medicaid 717.299.7411
Bureau of Workers' Compensation, PA 800.482.2383
CHIP/Healthy Kids Helpline ..... 800.986.KIDS(5437)
Pennie 844.844.8040
Pharmaceutic Assistance Contract for Elderly (PACE) 800.225.7223
SingleCare 844.234.3057
prescription discount card
tarjeta de descuentos para recetas
Social Security Administration (Medicare)
Lancaster Office 888.384.9919
National Office 800.772.1213

SPECIAL KINDS OF FINANCIAL HELP
AYUDA FINANCIERA DE TIPO ESPECIAL

Community Action Partnership 717.299.7301
Columbia 717.684.8047
Ephrata 717.733.6562
utilities
servicios públicos/utilidades
Early Learning Resource Centers (ELRC) 717.393.4004
child care subsidies
subsidio para cuidado de niños
Office of Victims' Services 800.233.2339
Tenfold 717.397.5182
mortgage prevention, reverse mortgages
prevención de ejecución hipotecaria, invertir hipotecas
The Lodge Life Services 717.509.3296
representative payee services
servicios de representante beneficiario
Thompson Social Services 570.617.4944
representative payee services
servicios de representante beneficiario
Unemployment Compensation Service Center 888.313.7284
Victim/Witness Services 717.299.8048

For additional referrals, call Pennsylvania 211 East 211

Para referencias adicionales, llame a Pennsylvania 211 East 211

FINANCIAL STABILITY
ESTABILIDAD FINANCIERA

Tenfold 717.397.5182
Volunteer Income Tax Assistance (VITA) 211
free tax preparation
preparación de impuestos gratis

FOOD RESOURCES
COMIDA, RECURSOS DE

CONGREGATE MEALS
COMIDAS PARA PERSONAS MAYORES

Pennsylvania 211 East 211
hot meals served daily to program participants at local senior centers, call for locations and times
comidas calientes servidos diarias para participantes en los centros de envejecientes, llame para lugares y horarios

FINANCIAL ASSISTANCE
ASISTENCIA FINANCIERA

Assistance Office, Lancaster County,
Food Stamps (SNAP) 717.299.7411
Toll-Free/Llame Gratis 877.395.8930
Central PA Food Bank SNAP Helpline 877.999.5964
WIC (Women, Infants & Children) 717.509.3686

FOOD PANTRIES
BANCOS DE ALIMENTOS

Alpha & Omega 717.394.3021
Columbia Dream Center 717.449.0492
Columbia Food Bank 717.449.5101
Community Cupboard of Elizabethtown 717.361.8149
Community Hive 717.733.0345
Crispus Attucks Food Bank 717.394.6604
CrossNet Ministries 717.355.2454
CVCCS, Food Bank 717.208.3711
Ebenezer Baptist Church Food Pantry 717.392.4292
Factory House, The 717.687.9594
East Donegal/Conoy Area Christian Food Bank 717.426.2360
Hempfield Area Food Pantry 717.898.2954
Jean Polite Food Bank 717.393.8379
Lancaster Hub 717.291.2261
Lititz Warwick Community Chest 717.627.0770
Loft Community Partnership 717.723.8180
LS Together 717.799.5053
Mission Church 717.393.9600
New Creation United Methodist Church 717.393.3035
Salvation Army 717.397.7565
Salvation Army Extension Units 211
San Juan Bautista 717.392.4118

Solanco Food Bank 717.786.4308
Water Street Mission, Outreach 717.358.2081

Most food pantries have residency requirements, please call ahead to verify eligibility.

La mayoría de los bancos de alimentos tienen requisitos de residencia, por favor de llamar antemano para verificar elegibilidad.

For additional resources call Pennsylvania 211 East 211

Para recursos adicionales llame a Pennsylvania 211 East 211

SOUP KITCHENS
COMEDORES

Pennsylvania 211 East 211
for updated free meal locations throughout Lancaster County or visit www.ourcommunitymeals.org for a printable schedule maintained by Parish Resource Center

para una lista actualizado de comidas gratis localizados en el condado de Lancaster o visite www.ourcommunity meals.org para una lista mantenido por Parish Resource Center

HOME DELIVERED
ENTREGADO AL HOGAR

Meals On Wheels
- Christiana/Gap 717.392.4842
- Columbia 717.382.4842
- Elizabethtown 717.689.3484
- Ephrata Area 717.733.0345
- Lancaster 717.392.4842
- Lititz 717.475.9359
- Manheim 717.664.4027
- Millersville 717.872.2415
- Mount Joy 717.653.5493
- New Holland/Leola 717.392.4842
- Paradise 717.392.4842
- Solanco 717.786.3426

NUTRITION EDUCATION
EDUCACIÓN NUTRICIONAL

American Diabetes Association 800.342.2383
American Heart Association 717.730.1700
American Institute for Cancer Research
- Nutrition Hotline 800.843.8114

Penn State Cooperative Extension & Outreach 717.394.6851

SCHOOL PANTRY PROGRAMS
PROGRAMAS ESCOLARES DESPENSA

Power Packs Project 717.517.9220
weekend nutrition program for low-income families with children in grades k-12
programa de nutrición de fin de semana para familias de bajos ingresos con niños en grados k-12

FOSTER CARE
CUIDADO ADOPTIVO, SERVICIOS DE

See ADOPTION/FOSTER CARE SERVICES
Busque ADOPCIÓN/CUIDADO ADOPTIVO, SERVICIOS DE

FUEL ASSISTANCE
ENERGÍA, ASISTENCIA DE

See UTILITY ASSISTANCE
Busque SERVICIOS PÚBLICOS, ASISTENCIA DE

GOVERNMENT OFFICES/PUBLIC OFFICIALS
GOBIERNO/FUNCIONARIOS PÚBLICOS OFICINAS DEL

Congressional District 11 ..... 717.393.0667
Senate District 13 ..... 717.397.1309
Senate District 36 ..... 717.627.0036
Senate District 48 ..... 717.274.6735
State Representative District 37 ..... 717.664.4979
State Representative District 41 ..... 717.295.5050
State Representative District 43 ..... 717.588.2044
State Representative District 49 ..... 717.283.4218
State Representative District 96 ..... 717.295.3157
State Representative District 97 ..... 717.464.5285
State Representative District 98 ..... 717.367.5525
State Representative District 99 ..... 717.556.0031
State Representative District 100 ..... 717.284.1965
U.S. Senator 717.782.3951
U.S. Senator 717.231.7540

For information on municipal services & complaints, call your local city, township or borough office or Pennsylvania 211 East for appropriate phone numbers 211

Para información sobre servicios y quejas municipales, llame a la oficina municipal de su ciudad local o Pennsylvania 211 East para los números de teléfono apropiados 211

HEALTH EDUCATION/INFORMATION
SALUD, EDUCACIÓN/INFORMACIÓN DE

Alzheimer's Association 800.272.3900
American Cancer Society 800.227.2345
American Diabetes Association (Regional) 800.342.2383
American Heart Association 717.730.1700
American Lung Association of Pennsylvania 800.586.4872
American Red Cross, Central PA 866.311.3832
Arthritis Foundation, Central PA Chapter 800.283.7800
Blood Cancer United 800.955.4572
Cystic Fibrosis Foundation, Central PA Chapter 717.671.4000
Healthy Baby Helpline 800.986.2229
Kidney Foundation of Central PA 800.762.6202
Medicare Information Hotline 800.633.4227
Muscular Dystrophy Association 833.275.6321
National Multiple Sclerosis Society 800.344.4867
Planned Parenthood Keystone 717.299.2891
Schreiber Pediatric Rehab Center 717.393.0425
State Health Center, Lancaster 717.299.7597
VisionCorps 717.291.5951
Wellness Center, LGH 717.544.3811
WellSpan Ephrata Community Hospital, Wellness Center 717.721.8790

HEALTH/MEDICAL CENTERS
MÉDICOS Y DE SALUD, CENTROS

Birth Care & Family Health Services, A Midwifery 717.786.4010
Family First Health 717.342.2577

Hope Within Community Health Center 717.367.9797
Penn Medicine Lancaster General Health
Express, Giant-Lancaster 717.735.3995
Urgent Care-Ephrata 717.721.4585
Urgent Care-Lancaster 717.544.0150
Urgent Care-Lancaster City 717.544.6111
Urgent Care-Lititz 717.627.7687
Urgent Care-Norlanco 717.544.6350
Planned Parenthood Keystone 717.299.2891
Union Community Care 717.299.6371
UPMC Urgent Care 717.666.7320
Water Street Health Services 717.358.2017

For a list of additional Health and Medical Centers located throughout Lancaster County, call Pennsylvania 211 East 211

Para obtener una lista de otros Centros Médicos y de Salud en el Condado de Lancaster, llame a Pennsylvania 211 East 211

HIV/AIDS SERVICES
VIH/SIDA, SERVICIOS

Alder Health Services 717.233.7190
Comprehensive Care Medicine (LGHP) 717.544.4943
Nuestra Clinica 717.295.7994
Planned Parenthood Keystone 717.299.2891
State Health Center, Lancaster 717.299.7597
State Health Hotline 877.724.3258
Union Community Care 717.299.6371

HOME HEALTH CARE
CUIDADO MÉDICO CASERO

Landis at Home 717.509.5800
Penn Medicine Home Health 717.397.8251
UDS, In-Home Personal Care 888.837.4235
WellSpan VNA 717.812.4433

For listings of home health agencies and numbers, maintained by Lancaster County Office of Aging, visit www.lancoaging.org

Para una lista y números de cuidado médico casero, mantenido por Lancaster County Office of Aging, visit www.lancoaging.org

HOSPICE SERVICES
HOSPICIO, SERVICIOS DE

Hospice & Community Care 717.295.3900
Masonic Village 717.367.1121

HOSPITALS
HOSPITALES

Lancaster General Women & Babies Hospital 717.544.3700
Penn Medicine Lancaster General Hospital 717.544.5511
Penn State Health - Lancaster Medical Center 223.287.9000
Penn State Health Hershey Medical Center 800.243.1455
UPMC Lititz 717.842.0193
WellSpan Ephrata Community Hospital 717.733.0311

HOUSING & HOMELESSNESS SERVICES
VIVIENDA Y FALTA DE VIVIENDA, SERVICIOS DE

COORDINATED ENTRY SYSTEM
SISTEMA DE ENTRADA COORDINADA

The Coordinated Entry System assesses and refers individuals experiencing homelessness. When appropriate, individuals may be referred to emergency shelters and housing program providers. For assessment and referral services, call PA 211 East 211

El Sistema de Entrada Coordinada evalúa y refiere a las personas quienes están sin vivienda. Cuando sea apropiado, se hacen referencias a viviendas de emergencia y proveedores de programas de vivienda. Para un evaluación y servicios de referencias llame PA 211 East 211

EMERGENCY SHELTERS
VIVIENDA DE EMERGENCIA

Clay Street Emergency Shelter (7pm-7am) 717.869.4169
evening only shelter
albergue de noche solamente
Columbia Dream Center Shelter 717.449.0492
Domestic Violence Services of
Lancaster County 717.299.1249
Water Street Mission 717.393.7709
Winter Emergency Shelter 211
several Lancaster County communities operate winter shelter programs from December through March, call for appropriate numbers
varios comunidades en el Condado de Lancaster ofrecen albergues durante el invierno (diciembre hasta marzo), llame para los números apropiados

WORKFORCE/AFFORDABLE HOUSING
VIVIENDA PARA LA FUERZA LABORAL/VIVIENDA BAJO COSTO

Community Basics 717.735.9590
Housing Development Corporation 717.291.1911
Spanish American Civic Association
Development Corporation 717.397.6267

For listings of rental property locations and numbers, visit www.pahousingsearch.com or call the MyHousingSearch 877.428.8844

Para una lista y números de propiedades de alquiler visita www.pahousingsearch.com o llame al MyHousingSearch 877.428.8844

SPECIALTY HOUSING
VIVIENDAS ESPECIALIZADAS

Bethany Christian Services,
Safe Families for Children 717.238.3549
temporary care for children birth to 17 years
cuidado a corto plazo para niños de edades 0-17 años
House of His Creation (Lititz) 717.626.0263
pregnant women over age 18
mujeres embarazadas mayores de 18 años
Lourdeshouse (Harrisburg) 717.412.4865
group home for pregnant women
vivienda de grupo para mujeres embarazadas

HOME REPAIR/IMPROVEMENT/WEATHERIZATION
MEJORAS AL HOGAR/REPARACIÓN/CLIMATIZACIÓN

Bureau of Property Maintenance and Housing Inspections, City of Lancaster 717.291.4711
code enforcement
cumplimiento de ordenanzas
Community Action Agency of Delaware County 610.521.8770
Lanaster County Housing & Redevelopment Authority 717.394.0793
Office of Healthy Homes, City of Lancaster 717.291.4730
PPL Corporation 800.342.5775
UGI 800.844.9276
USDA, Rural Development 717.272.3908

FIRST-TIME HOMEBUYERS
PRIMEROS COMPRADORES DE VIVIENDA

Base, Inc 717.392.5467
Habitat For Humanity, Lancaster Area 717.392.8836
first-time homebuyers
compradores de casa de primera vez
Spanish American Civic Association 717.397.6267
Tenfold, Homebuyer Initiative 717.397.5182

For additional resources call Pennsylvania 211 East 211

Para recursos adicionales llame a Pennsylvania 211 East 211

INTELLECTUAL AND DEVELOPMENTAL DISABILITIES SERVICES
INCAPACIDAD INTELECTUAL Y DEL DESARROLLO, SERVICIOS DE

AHEDD 866.902.4333
Behavioral Health and Developmental Services (BH/DS)
Early Intervention/Intervención Temprana 717.399.7323
Intellectual Disabilities/Incapacidad Intelectual 717.399.7355
Community Services Group (CSG) 877.907.7970
Excentia Human Services 717.519.6740
Friendship Community 717.656.2566
Keystone Human Services 717.232.7509
Lancaster County Special Olympics 717.614.8047
Lancaster-Lebanon IU 13, Early Intervention 717.606.1601
Lighthouse Vocational Services 717.354.0355
The Arc Lancaster Lebanon 717.394.5251

LEAD POISONING
PLOMO, ENVENENAMIENTO CON

City of Lancaster 717.291.4730
Lead Information Line 800.440.5323
Penn Medicine, Lead Free Families ..... 717.544.LEAD(5323)

LEGAL SERVICES/ADVOCACY
LEGALES Y DE APOYO, SERVICIOS

AARP 888.687.2277
Adult Probation & Parole, Treatment Courts 717.299.8181
Advoz 717.397.2404
American Civil Liberties Union (ACLU) 717.238.2258
Pennsylvania Client Assistance Program 888.745.2357
Court Appointed Special Advocates (CASA) 717.208.3280
District Attorney's Office
Prosecution/Procesamiento 717.299.8100
Victim/Witness Services/Víctima y Testigo 717.299.8048
Domestic Violence Legal Clinic 717.291.5826
Lancaster Bar Association 717.393.0737
MidPenn Legal Service 800.326.9177
Public Defender's Office 717.299.8131
The Lodge Life Services, Senior Services 717.509.3296

LGBTQ+ SERVICES
LGBTQ+ SERVICIOS

Trevor Project 866.488.7386
Lancaster County Chooses Love 267.326.1386

LIBRARIES
BIBLIOTECAS

Adamstown Area Library 717.484.4200
Bookmobile 717.207.0500
Columbia Public Library 717.684.2255
Eastern Lancaster County Library 717.354.0525
Elizabethtown Public Library 717.367.7467
Ephrata Public Library 717.738.9291
Intercourse Library 717.768.3160
Gap Branch 717.442.3304
Lancaster Public Library
Duke Street 717.394.2651
Mountville Branch 717.285.3231
Lititz Public Library 717.626.2255
Manheim Community Library 717.665.6700
Manheim Township Public Library 717.560.6441
Milanof-Schock Library 717.653.1510
Moores Memorial Library 610.593.6683
Quarryville Library 717.786.1336
Shuts Environmental Library 717.295.2055
Strasburg-Heisler Library 717.687.8969

MENTAL HEALTH SERVICES
SALUD MENTAL, SERVICIOS DE

Arch Street Center 717.392.8536
Behavioral Healthcare Corporation 717.399.8288
Behavioral Health and Developmental Services (BH/DS)
Adult Behavioral Health Case Management 717.393.0421
manejo de caso de salud mental de adultos
Children's Behavioral Health 717.393.0421
salud mental de niños
Crisis Intervention/Intervención de Crisis 717.394.2631
Catholic Charities
Counseling/Consejería 717.299.3650
Intensive Day Treatment 717.295.9630
tratamiento intensivo de día
Center for Autism & Developmental Disabilities 717.735.1920
CHI St. Joseph Children's Health 717.397.7625
Community Services Group (CSG) 877.907.7970
Compeer Lancaster 717.397.7461
Keystone Human Services 717.482.8500
Lancaster Behavioral Health Hospital 717.740.4100
Lancaster County Warm Line 717.945.9976
Lighthouse Vocational Services 717.354.0355
Mental Health America of Lancaster County 717.397.7461
NAMI Lancaster County PA 717.475.3882
PA Counseling Services 855.272.1653
Ponessa Behavioral Health 877.228.9177
Recovery InSight (peer support) 717.517.8552
TEAMCare 717.391.0172
WellSpan Philhaven 800.932.0359

Youth Advocate Program 717.519.8723

PARENTING PROGRAMS
PADRES, PROGRAMAS PARA LOS

COBYS Family Life Center 717.435.8139
Parents as Teachers 717.299.7301

PERSONAL/FAMILY PROBLEMS
PROBLEMAS PERSONALES O DE FAMILIA

See COUNSELING SERVICES & SELF HELP/SUPPORT GROUPS
Busque CONSEJO, SERVICIOS DE Y GRUPOS DE APOYO/APOYO PROPIO

PREGNANCY SERVICES (INCLUDING COUNSELING & TESTING)
EMBARAZO, SERVICIOS DE (INCLUYE CONSEJO Y PRUEBAS)

A Woman's Concern 717.394.1561
Align Life Ministries
- Columbia 717.684.3400
- Ephrata 717.733.9440
- Lancaster 717.575.0561

Adoptions From The Heart 717.399.7766
Bethany Christian Services 717.399.3213
Birth Care & Family Health Services 717.786.4010
Cornerstone Reproductive Health 717.442.3111
Healthy Baby Helpline 800.986.2229
Healthy Beginnings Plus (Ephrata Hospital) 717.738.6695
Healthy Beginnings Plus (Lancaster General) 717.544.4305
Nurse Family Partnership 717.544.1952
Planned Parenthood Keystone 717.299.2891
Safe Haven 866.921.7233
unplanned pregnancy, newborn protection
refugio seguro para recién nacidos, embarazo no planeado
Union Community Care 717.299.6371
WIC (Women, Infants, Children) 717.509.3686

PROBATION, PAROLE, & RE-ENTRY PROGRAMS
PROBATORIA, LIBERTAD BAJO PALABRA, Y REINGRESO A LA COMUNIDAD

Adult Probation & Parole 717.299.8181
Breaking Barriers Case Management 717.706.7342
New Person Ministries 717.490.5517
Office of Juvenile Probation & Parole 717.299.8161
Pennsylvania CareerLink Reentry Services and Employment 717.509.5613
Victim Impact Panel 717.299.8181

RECREATION/SOCIAL DEVELOPMENT
RECREACIÓN/DESARROLLO SOCIAL

FOR ALL AGES
PARA TODAS LAS EDADES

Ephrata recCenter 717.738.1167
GEARS 717.367.0355
Hempfield recCenter 717.898.3102
Lancaster Recreation Commission 717.392.2115
Lititz recCenter 717.626.5096
Manheim Township Parks & Recreation 717.290.7180
Manor Township Parks & Recreation 717.397.4769
Southern End Community Association (SECA) 717.806.0123
YMCA, Adamstown 717.484.4996
YMCA of the Roses
- City Center 717.393.9622
- Lampeter-Strasburg 717.464.4000

FOR SENIOR CITIZENS
PARA PERSONAS DE MAYOR EDAD

Community Action Partnership, Senior Center 717.299.7301
GEARS 717.367.7984
Lancaster Recreation Commission 717.392.2115
Lititz Senior Center 717.626.2800
Office of Aging, Senior Centers 717.299.7979
- Toll-Free/Llame Gratis 800.801.3070

Spanish American Civic Association, Senior Center 717.295.7989

For other listings of Senior Centers, contact Pennsylvania 211 East 211

Para otros listados de centros para personas de mayor edad, llame a Pennsylvania 211 East 211

Contact local township & borough offices directly for recreational activities or call Pennsylvania 211 East 211

Comuníquese con la oficina de su ciudad o municipio directamente para actividades recreativas o llame a Pennsylvania 211 East 211

RECYCLING
RECICLAJE

See ENVIRONMENTAL SERVICES
Busque AMBIENTALES, SERVICIOS

REFUGEE/IMMIGRATION SERVICES
REFUGIADOS/INMIGRANTES, SERVICIOS A

Bethany Christian Services 717.399.3213
Church World Services 717.381.2890
International Service Center 717.236.9401
U.S. Citizenship and Immigration Service 800.375.5283

RESPITE CARE
CUIDADO A CORTO PLAZO

Bethany Christian Services, Safe Families for Children 717.238.3549
Community Services Group (CSG), Chariots 877.907.7970
DayBreak at Garden Spot Village 717.355.6226
UDS In-Home Personal Care 888.837.4235
Youth Advocate Program 717.519.8723

SELF-HELP/SUPPORT GROUPS
GRUPOS DE APOYO/APOYO PROPIO

Self Help/Support Groups are for people who share a common physical or emotional condition, situation or problem. The primary purpose is to provide information, comfort and support to each other. Pennsylvania 211 East maintains information on some of the support groups available in the county. For topics, contact persons, meeting locations and times 211

Grupos de Apoyo/Apoyo Propio son para personas quien comparte una situación, condición física o problema emocional común. El propósito principal es proporcionar información, consuelo y apoyo el uno al otro. Pennsylvania 211 East mantiene información sobre algunos de los grupos de ayuda disponibles en el condado. Para temas, personas de contacto, localizaciones y horarios 211

SENIOR CITIZENS
ANCIANOS

See AGING SERVICES; RECREATION & SOCIAL DEVELOPMENT-FOR SENIOR CITIZENS
Busque ENVEJECIENTES, SERVICIOS A; RECREACIÓN/ DESARROLLO SOCIAL-PARA PERSONAS DE MAYOR EDAD

SEXUALLY TRANSMITTED INFECTIONS (VD)
ENFERMEDADES DE TRANSMISIÓN SEXUAL, ASISTENCIA DE

See HEALTH/MEDICAL CENTERS, HIV/AIDS SERVICES
Busque MÉDICOS Y DE SALUD, CENTROS, VIH/SIDA, SERVICIOS PARA

SHELTERS
ASILO

See HOUSING-EMERGENCY SHELTERS
Busque VIVIENDA-VIVIENDA DE EMERGENCIA

SUBSTANCE ABUSE
SUSTANCIAS, ABUSO DE

See ALCOHOL & DRUG ABUSE SERVICES
Busque ABUSO DE ALCOHOL Y DROGAS, SERVICIOS DE

TAXES
IMPUESTOS

City of Lancaster Tax & Treasury 717.735.3425
Department of Revenue,
Property Tax/Rent Rebate 888.222.9190
Internal Revenue Service (IRS) 800.829.1040
Tax Collection Bureau, Lancaster County 717.569.4521
Treasurer's Office, Lancaster County 717.299.8222
Volunteer Income Tax Assistance (VITA) 211
free tax preparation
preparación de impuestos gratis

TEENAGERS
ADOLESCENTES

See CHILDREN/YOUTH SERVICES
Busque NIÑOS Y JÓVENES, SERVICIOS PARA

TENANT/LANDLORD
INQUILINO/PROPIETARIO

Advoz 717.397.2404
Bureau of Consumer Protection, Pennsylvania 800.441.2555
MidPenn Legal Service 800.326.9177
Tenfold 717.358.9372

TRANSPORTATION SERVICES
TRANSPORTACIÓN, SERVICIOS DE

Amtrak 800.872.7245
Community Hive 717.733.0345
Northern Lancaster County
Norte del Condado de Lancaster
Commute PA 866.579.7433
Lancaster EMS 717.481.4841
non-emergency medical transportation
transportación médico no de emergencia
Office of Aging 717.299.7979
Toll-Free/Llame Gratis 800.801.3070
Red Rose Transit Authority
Operations Center/Centro de Operaciones 717.397.5613
Bus Information/Información de Autobus 717.397.4246
Shared Ride (ACCESS) 717.291.1243
Toll-Free/Llame Gratis 800.892.1122

Some health agencies provide transportation for their clients to medical appointments. For additional resources call Pennsylvania 211 East 211

Algunas agencias de salud suministran transportación para su clientes a citas médicas. Para recursos adicionales llame a Pennsylvania 211 East 211

TUTORING SERVICES
TUTORÍA ESCOLAR, SERVICIOS DE

See EDUCATION SERVICES-TUTORING
Busque EDUCACIÓN, SERVICIOS DE-TUTORES

UNFAIR TREATMENT
TRATAMIENTO INJUSTO

Advoz 717.397.2404
American Civil Liberties Union 717.238.2258
Attorney General - Health Care Section 717.705.6938
Equal Employment Opportunity Commission 800.669.4000
Lancaster Bar Association 717.393.0737
MidPenn Legal Services 800.326.9177
Pennsylvania Client Assistance Program 888.745.2357
Pennsylvania Human Relations Commission 717.787.9780

For referral to appropriate agency call Pennsylvania 211 East 211

Para referencias a agencias apropiados llame a Pennsylvania 211 East 211

UTILITY ASSISTANCE
SERVICIOS PÚBLICOS, ASISTENCIA DE

Assistance Office, Lancaster County, LIHEAP 717.299.7543
winter months only
solamente en el invierno
Internet Essentials, Xfinity 855.846.8376
low-cost internet service
servicio de internet bajo costo
PA Office of Consumer Advocate 800.684.6560
PPL Electric Utilities Corporation 800.342.5775
Public Utility Commission 800.692.7380
SafeLink Wireless Lifeline Service 800.723.3546

UGI 800.276.2722

Most telephone companies provide lifeline services for low income customers. Contact your local provider.

La mayoría de las compañías telefónicas proveen el servicio lifeline para clientes con ingreso bajo. Llame su proveedor local.

VETERANS/MILITARY SERVICES
VETERANOS/MILITARES, SERVICIOS A

American Red Cross, Susquehanna Valley 877.272.7337
Department of Veterans Affairs,
Lancaster County 717.299.7920
Department of Veterans Affairs Medical Center
Coatesville 800.290.6172
Lancaster Outpatient Clinic 717.740.4434
Lebanon 800.409.8771
Department of Veterans Affairs,
Regional Office & Insurance Center 800.827.1000
Lancaster Vet Center 717.283.0735
National Call Center for Homeless Veterans 877.424.3838
PA Link to Aging and Disability Resources 800.753.8827
Pennsylvania CareerLink Lancaster County 717.509.5613
Veterans Multi-Service Center, Supportive Services for
Veteran Families (SSVF) 844.226.0368
Volunteers of America, Supportive Services for
Veteran Families (SSVF) 855.202.4741

VICTIM SERVICES
VÍCTIMAS, SERVICIOS DE

Mothers Against Drunk Drivers (MADD) 877.623.3435
Office of District Attorney,
Victim/Witness Services 717.299.8048
Victims Compensation Assistance Program 800.233.2339

VOLUNTEER REFERRAL SERVICES
VOLUNTARIOS, REFERENCIAS DE

Love INC of Lancaster County 717.735.7540
Office of Aging, Lancaster County 717.299.7979
United Way Volunteer Center 717.394.0731

YOUTH PROGRAMS
JÓVENES, PROGRAMAS PARA

See CHILDREN & YOUTH SERVICES, GROWTH & ENRICHMENT
Busque NIÑOS Y JÓVENES, SERVICIOS PARA CRECIMIENTO Y ENRIQUECIMIENTO

NOTES PAGE / PÁGINA DE NOTAS

NOTES PAGE / PÁGINA DE NOTAS



VITA Volunteer Income Tax Assistance

FREE TAX PREP BY IRS-CERTIFIED VOLUNTEERS

For those making $70,000 or less*

Count on VITA to get your taxes done right without the hassle of a paid tax prep service! With the help of trained volunteers, VITA provides free tax services to individuals and their families while saving time and money!

*As an individual or family unit

In-Person

Online
(MyFreeTaxes.com)

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VITA Volunteer Income Tax Assistance

PREPARACIÓN DE IMPUESTOS GRATIS POR VOLUNTARIAS CERTIFICADAS POR EL IRS

Para aquellos que ganan $70,000 o menos*

¡Cuente con VITA para preparar sus impuestos correctamente sin la molestia de un servicio de preparación de impuestos pago! ¡Con la ayuda de voluntarios capacitados de impuestos gratuitos a personas y sus familias mientras ahorra tiempo y dinero!

* Como persona individual o familiar

En-Persona

Sitio Web
(MyFreeTaxes.com)

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¡Síguenos en sociales! @uwlanc

Call 211. Help Starts Here.
Llame al 211. Ayuda Comienza aquí.

Free, confidential help for health & human services in 180+ languages.

Ayuda gratuita y confidencial para salud y servicios humanos en 180+ idiomas.

UNITED WAY Lancaster County | 211 Get Connected. Get Help.™

Phone
Call 211 or 855.567.5341

Teléfono
Llame 211 o 855.567.5341

Text
Your zip code to 898211

Chat en Español:
PA211.org

Website & Chat
east.pa211.org

Página Web
east.pa211.org

Social Media
@pa211east

Redes Sociales
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GET CONNECTED!
VOLUNTEER WITH UNITED WAY!

See opportunities at: *uwlanc.galaxydigital.com*

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UNITED IS THE WAY



Together with United Way, we're extending our mission beyond hospital walls to improve community health, strengthen families, and connect neighbors to the support they need.

UNITED WAY
Lancaster County

In Partnership with:

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